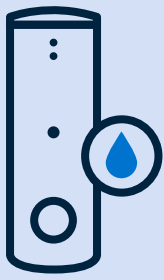


TOP 5

HEATING HEADACHES

(and what you can do to make them go away)

To help you solve some of the most common problems that might be cropping up in your boiler room, here are some quick tips to start addressing them.

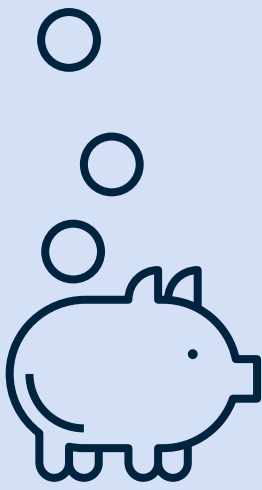


1. I HAVEN'T GOT ENOUGH HOT WATER

First, check the size of your hot water cylinder. Is it a quick recovery cylinder? Is your input temperature from the boiler adequate to achieve hot water temperature? Is it on long enough to match the demand? It's important to ensure any commercial boiler is correctly sized to power your heating and hot water circuit in line with your specific needs, so always get advice from heating experts who can tailor a solution rather than simply selling you the latest boiler features.

2. I CAN'T GET THE TEMPERATURE RIGHT IN EVERY ROOM

Lots of businesses struggle to maintain the temperature they need in certain spaces, without over-heating the whole building. One way to do this is to switch from a traditional 'central' thermostat (like many of us have in our homes) to room-by-room temperature control with thermostatic control valves on individual radiators.



3. I NEED TO SAVE MONEY ON MY HEATING AND HOT WATER BILLS

Many different things can have an impact on running costs when it comes to heating, but the main questions you need to ask yourself if you're reviewing your equipment are:

- Have you got an energy efficient boiler?
- Is your heating zoned and controlled efficiently?
- Has your boiler been correctly sized for your premises?
- Do you have adequate insulation?

If the answer to any of these questions is 'no', you can probably make savings by changing or replacing your current system or addressing heat loss from your building – as long as you ask for specific advice on how to reduce your bills.

4. MY RADIATORS AREN'T REACHING THE DESIRED TEMPERATURE

There could be a build-up of sludge in the radiators or pipework, which means your filter may not be up to the job. If your boiler is over 10 years old, you may not even have a filter fitted. In either case a new model could be your best fix. First though, check if your radiators have been bled recently, and if you still have problems, book a service visit.



5. MY PILOT LIGHT KEEPS GOING OUT



The first thing to point out here is that if you still have a pilot light, your boiler is probably over 20 years old – so it's worth getting a quote for a new system. The most common problems that could be fixed to keep you going in the short-term might include:

- Thermocouple has failed
- Blockage in the pilot gas tube
- Disruption in the gasline

Please note that only a Gas Safe registered engineer can help with these issues.

CALL 0800 591 901 FOR HELP WITH THESE OR ANY OTHER HEATING SYSTEM PROBLEMS